

JAMES THIGPEN

DESIGNER DEVELOPER

AN INTRODUCTION

I have several years of experience in the private and corporate sector designing/developing various projects across all mediums. I'm also a strong leader and problem solver with the ability to exceed project and/or program goals.

Other strengths lie in meeting deliverables and controlling timelines as well as costs. Team oriented with excellent interpersonal, interdisciplinary, written and verbal communications skills.

Link to my portfolio:

<http://jamesthigpen.net/>

QUALIFICATIONS SUMMARY

- Broad skills in various design and development techniques:
 - User research - focus groups, interviews, card sorting, information prioritization
 - Requirements specification - elicitation, definition, analysis, allocation
 - Information architecture - category/hierarchy development, naming, conceptual modeling, task analysis, site maps/indexes, layout, navigation design
 - Interaction design - concept generation, cognitive models, personas/profiles/scenarios, task matrices and flow diagrams, construction of mock-ups and prototypes
- Keen eye for visual design and development, honed by photographic training and experience
- Familiarity with standards, guidelines, best practices, and the human factors principles behind them.
- Requirements gathering, software architecture, design, coding, integration and testing

SKILLS

SYSTEMS – Windows, Mac, and Cerner

IDE – Coda, Sublime, NetBeans, Espresso, and Dreamweaver CC

WIRE FRAMING – Balsamiq and Axure

WEB - HTML5, CSS3, JavaScript, jQuery, PHP, MySQL, XML, SharePoint, Sitecore, and SVN/GIT

MOBILE FRAMEWORKS – PhoneGap, jQuery Mobile, and Sencha Touch

UI/UX - Bootstrap, Foundation, Angular, Backbone, Knockout, Balsamiq, and Axure

GRAPHICS – Adobe CC 2017

SOFTWARE - Adobe Captivate, Articulate Storyline, Lectora, PowerPoint, Camtasia

LMS – Moodle, Skillsoft, Captivate Prime, Articulate Online, Coursemill, and Blackboard

CMS - WordPress

EDUCATION

University of Arkansas, Little Rock Arkansas
B. S. - Computer Science

A.C.A College of Design, Cincinnati Ohio
Associate degree - Web/Graphic Design

Career Blazers, Cincinnati Ohio
Web Development Certification

EXPERIENCE

SR. INTERACTION DESIGNER
April 2013 – Present (Consultant)
LexisNexis
Miamisburg, Ohio

SKILLS USED

All languages listed above.

RESPONSIBILITIES

Applying conceptual thinking to create digital services across multiple platforms, smartly bringing together user needs, business goals and technical realities.

Developing sound UX concepts, including the definition of customer needs, task analysis, and the creation of personas, storyboards, scenarios, user flows and use cases.

Translating concepts into designs that illustrate simplicity despite system complexity.

Creating instant tangibility for the team and the client through storytelling and rapid prototyping methods.

Defining the User Interface Design through information architecture, wireframes and user flows and validate it through usability testing.

Creating specifications and style guides to supplement prototypes for our implementation partners.

Working directly with customers and prospects to design end-to-end experiences using participatory and iterative design techniques including observational studies customer interviews, usability testing, and other forms of qualitative and quantitative research to uncover insights, learn about user behavior and verify design concepts.

Working closely with development teams to ensure that design specifications are implemented.

Participate as a contributor to an interdisciplinary team that includes other designers, project management, business and brand strategists, and hardware and software developers.

Collaborate effectively with remote team members, including designers, researchers engineering, product management, marketing, and others.

DESIGNER – DEVELOPER (Consultant)

2009 - Present

JAMESTHIGPEN.net – Cincinnati, Ohio

SKILLS USED

All languages listed above.

CONSULTING CLIENTS & RESPONSIBILITIES

- **Northern Trust Bank**
 - Developed forms standards and created a Style Guide for forms and letters.
 - Developed form object standards for fax and scanning.
 - Applied changes to existing forms for design, functionality and validation.
 - Wrote JavaScript code for validations, modified XML and Schemas for new requirements.
 - Provided white-box testing, resolve issues/bugs from User Acceptance Testing.
 - Developed training materials on validation and JavaScript/FormCalc.

- **U.S Air Force**
 - Created and maintained 2 web presences consisting of ECSS, and Air Force Medical Logistics
 - Designed, and developed two UI/UX iOS/Android Applications:
 - ECSS Handheld: Connects the users to iOS/Android version of the ECSS Inventory software.
 - ECSS Mini: Connects users to featured stage of the development project, showcasing ECSS's capabilities.
 - Developed eLearning materials for 150 eLearning modules to support inventory software.

- **3M**
 - Designed and developed UI/UX iPad application supporting the SE400 & 500 capabilities for 3M sales personnel. Has the ability to show inventory via cloud based api and take orders.
 - Developed 4 eLearning modules for the SE400 & 500 sound modules

- **General Mills**
 - Designed and developed on the team for the Betty Crocker Cookbook Application - iPad (UI/UX)
 - Designed, developed, and implemented on the team for several eLearning games consisting of 'Crazy Fall' and 'Snack Attack!'
- **JamesThigpen.net**
 - Designing/developing three iPhone/Android game applications for push in early 2015
 - Scene Snip
 - Drive Dracula, Drive
 - Shotgun Charlie

WEB ADMINISTRATOR

April 2006 – April 2009

Cincinnati Symphony Orchestra

Cincinnati, Ohio

SKILLS USED

Flash, ASP.NET, MySQL, XML, jQuery, CSS, After Effects, Premier Studio, Photoshop and Illustrator

RESPONSIBILITIES

Managed and built cross-browser platform web presences and interactive applications for the Cincinnati Symphony Orchestra, Riverbend, The Cincinnati Opera and the May Festival Chorus. Worked closely with Marketing Director and other CSO directors while managing a team consisting of an additional programmer, graphic designer and database administrator from development to implementation of projects.

DEVELOPER

October 2004 – April 2006

Photonics – Cincinnati, Ohio

SKILLS USED

Flash, HTML, XML, PHP, MySQL, CSS, JavaScript, SharePoint, Premier Studio, Photoshop and Illustrator

RESPONSIBILITIES

Worked within Procter & Gamble's 'Crest' dental team to execute eLearning and interactive projects through animation and video footage. Converting designs to live interactive projects using XML, Flash AS1 and 2, Adobe Premier, and CSS.

DEVELOPER

September 2002 – October 2004

Vertex Computer Systems – Cincinnati, Ohio

SKILLS USED

Flash, HTML, XML, MySQL, CSS, Premier Studio, Photoshop and Illustrator

RESPONSIBILITIES

Worked with several clients within Procter & Gamble to execute eLearning and intranet projects. Managing a team of more than 15 staff personal on several projects. Converting designs to live websites using XML, ASP, Flash, and CSS.

DESIGNER

January 2000 – October 2002
Harvest/Swiftads – Lebanon, Ohio

SKILLS USED

Flash, HTML, Access, Premier Studio, Photoshop and Illustrator

RESPONSIBILITIES

Created, implemented and managed several web and interactive projects through Harvest/Swiftads for The Financial Times and Haymarket in the United Kingdom. Improved accessibility, usability, and design of external websites and internal web applications using semantic markup (XHTML and table less-CSS) integrated with an ASP.NET backend. Responsibilities also included client management and providing 24-hour online support.

Designed graphics for website and software including customized "skins" (custom graphics and CSS) for clients

REFERENCES

Terry Ford / RWD
513-226-9173

Laura Carr / Carr Communications
513-608-0730

Kathy Wright / Gaines UMC
513-254-6796

Robert Harris / Vertex Computer Systems
513-608-6176

CONTACT INFORMATION

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